



Senior Transportation Services

Senior Transportation Services, Inc.

January 2024 Newsletter

Happy New Year!

STS Staff would like to wish everyone a happy, fruitful, and healthy 2024 year! With a new year ahead, we would like to provide some updates and reminders for all clients:

- Membership Fee renewals for our services were sent out in December for the 2024 year. Please complete the bottom half of the renewal paper with updated contact information. If there are any questions or concerns on your renewal, please call our office, **860-224-7117**.
- In 2024, STS would like to switch over to e-mail billing and mailings for our clients. If you would like to take part in our eco-friendly, “going green” change, please contact our office for more information.
- **STS Observed Holidays:**
 - New Years Eve/ New Years Day
 - Good Friday (3/29/24)
 - Memorial Day (5/27/24)
 - Fourth of July (7/4/24)
 - Labor Day (9/2/24)
 - Thanksgiving Day (11/28/24)
 - Christmas Day (12/25/24)

***Please note:** no transportation will be provided on the following dates

Volunteer Drivers Wanted

Do you know anyone who is retired; a veteran; home during the day and looking for a volunteer opportunity. Senior Transportation Services, Inc. is looking for safe, reliable volunteers willing to use their own car to aid Berlin, New Britain, Meriden, Wallingford, Southington & Plainville’s residents, age 55 and older, get to medical appointments in the area. The minimum commitment is **only 2 rides per month**. For more information and a copy of our application, go to our website seniorrides.org and click on the ‘Volunteers’ tab or **call our office (860) 224-7117** and speak to the Program Coordinator, Kaiya Alexander.

Facebook Page

If you're looking to support STS, we suggest visiting our Facebook page and following us. The next time you're on Facebook search for [Senior Transportation Services, Inc.](#) to stay up-to-date with all events, fundraising and programs soon to come!

Frequently Asked Questions

Question: What are your transportation hours?

Answer: STS has its transportation hours starting at 8:00am going to 2:30pm. For surgery drop-offs/pickups, these start as early as 5:00am to provide flexibility with early morning procedures.

Any comments, suggestions, or questions on how we could improve and enhance our service are always welcome, feel free to email us at seniortransportationservices@yahoo.com. We look forward to hearing from you!

Notes for our Clients

- We book a year in advance for medical appointment transportation! Please feel free to call our office with any and all your transportation requests.
- We want to remind everyone of our Covid-19 policy. We require that all clients are vaccinated unless they can provide a medical exemption letter written by their physician.
- Mask policy is at the discretion of the Driver, however please be cautious of impending Winter flu season.
- Be sure to recommend STS to friends, family or loved ones who would benefit from our transportation services. If you have any questions, please contact the office.

Mail: Senior Transportation Services Inc. 830 Corbin Ave., New Britain, CT 06052

Email: seniortransportationservices@yahoo.com **Phone Number:** 860-224-7117

Client Gifts

If you are looking for a meaningful gift to give a friend, family or loved one who is a current or prospective client of STS, you can donate in their name and we will credit it to their account. We will send a hand-written note to the recipient acknowledging your gift.

PayPal QR Code:



Donating to STS

The office staff and board members would like to thank everyone who has donated to Senior Transportation Services Inc. Our organization exists only through individual donations, Grants and Sponsorships.

Across all 6 communities that STS serves, 78% of transportation provided is at no cost to our clients. Donations and contributions help to support free rides. A \$50 donation will provide 1 round trip ride and \$100 would provide 2 round trip rides. Here’s how you can donate:

1. Go to our website, www.seniorrides.org and click on “How you can help”, or
2. Mail your donation to Senior Transportation Services, Inc., 830 Corbin Ave, New Britain, CT 06052. We are a 501(c)(3) non-profit organization, and your monetary donation is tax deductible.
3. Honorarium - If you would like to recognize a family member, friend or acquaintance with a charitable gift, STS will send a note to the recipient, stating that a gift in their honor has been received.
4. In Memoriam - If you would like to make a charitable gift in the name of someone who has passed, STS will notify the family of the deceased stating a gift has been made in their name.

Senior Transportation Services is grateful for support from the following organizations who provide partial funding for our services:

United Way of Southington – Funds Courtesy of Barnes Memorial Trust	Community Foundation of Greater New Britain
City of Meriden – SCAAA	North Central Area Agency on Aging, Inc.
Community Chest of New Britain & Berlin	United Way of Meriden and Wallingford
United Way of Southington, Inc.	American Savings Foundation
New Britain Senior Center/CFGNB	Farmington Bank Community Foundation
<u>Sponsored By:</u>	
Hartford Healthcare	Hospital of Central CT
	Crew Family Foundation

Quarterly Ride Reports

Following up on the no cost rides, many older adults are faced with increased medical expenses, burdening their fixed monthly income. Transportation expenses are additional burden. STS prides itself in providing all clients the same level of service no matter what level of income. Low-income clients receive free transportation to ensure they receive the medical services they require. Every quarter, STS would like to include our Ride Reports in our Newsletter to show exactly how much free transportation we are able to provide through the donations, grants and sponsorships we receive!

Free Ride Totals October-December 2023:

Total number of free rides provided in the communities: **913 free rides!**

Total number of rides provided in all 6 communities: **1,214 rides!**

Total mileage driven by volunteer drivers: **18,108 miles!**

Total hours completed by volunteer drivers: **1,002 hours!**

Town of Berlin: **22** rides were free!

Town of Meriden: **99** rides were free!

Town of New Britain: **278** rides were free!

Town of Plainville: **95** rides were free!

Town of Southington: All **390** rides provided were free thanks to the United Way of Southington, courtesy of Barnes Memorial Trust!

Town of Wallingford: **29** rides were free!

To Our Volunteer Drivers

With the winter cold in mind, car magnets may not stick to your vehicles due to road salt, dirt, and snow for an extended amount of time. If you're in need of a replacement, please let the office know, along with any questions or concerns.

Supplies that are available at the office: Masks, sanitary wipes, sanitary spray, hand sanitizer, seat belt extensions and car magnets.

Driver Recognition October-December

Driver with the **Most Rides – Sharon Guite** with **70 rides!**

Driver with the **Most Milage – Steve Bransfield** with **1,688 miles!**

Driver with the **Most Hours – Pat McCurdy-Crescimanno** with **41.5 hours!**

Driver Appreciation – Keith Richardson: Multiple clients of ours have called in to share their gratitude and appreciation for his kindness and sincerity as their driver!

Happy Anniversary to our Drivers!

October Anniversary – Johanna Furgalack, Stephanie Cooperman, Christopher Ball, Gale Lemieux, and Louis Amodio Jr.!

November Anniversary – Jolene Miceli!

December Anniversary – Walter Tregoning!

Additional Resources Available

CONNECTICUT ENERGY ASSISTANCE PROGRAM (CEAP) Homeowners and Renters who pay separately for heat CALL 1-800-842-1132

FOOD - Mobile Foodshare -A truck delivers food weekly at various areas in each of the Towns we service. There is no income requirement or no residency requirements. Call Foodshare at (860) 856-4321 for times and places to pick -up food.

HOUSING - TEMPORARY HOUSING ASSISTANCE PROGRAM - Prevent evictions, and get help with mortgage payments during the pandemic. Call 1-800-785-3111 between 8am – 5pm.

FINANCES - FREE FINANCIAL COACHING - Connecticut residents dealing with creditors or finding resources for managing their money, call the local United Way office.

VOLUNTEER INCOME TAX ASSISTANCE - Free Income Tax preparation for anyone making under \$57,000/YEAR. Call 211 for help. Also contact your local senior center for tax preparation needs and resources.

HOME SAFETY SOLUTIONS- Hartford HealthCare Home Safety Solutions offers technology that promotes independence, safety, and improved quality of life for seniors. They have devices for fall prevention, emergency response, medication management, remote monitoring, home safety, and hearing assistance. For more information, pricing and referrals please call 203-295-7476.

211- Hotline that provides free, essential community resources that are available 24/7.